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Overview

The internet portion of the Enterprise Electronic Payment System (EEPS) is accessible through the Kentucky Department of Revenue’s website https://revenue.ky.gov/Pages/index.aspx or directly at website https://epayment.ky.gov/EPAY.

*Please note that there is a service fee of 1.5% for debit card transactions and a service fee of 2.75% for credit card transactions.
Complete all required fields.

Enter demographic information

Taxpayer and/or Business Name will need to be completed to proceed to the next page.

Payment confirmation will be emailed to address entered here.

Click “Next”

Select Case Number, Notice Number, or Account Number

Select either ACH/Electronic Check or Credit/Debit Card

Which Account Type Option Should I Choose?

- **Case Number:** This option should be used for payments being made towards collection cases or prior year tax periods.
  - Business cases should be in the format of 000XXXXX.
  - Enterprise cases (school/hospital bills) should be in the format of 10000XXXXX.
  - Individual Income tax cases should use the Social Security Number as the case number.
- **Notice Number:** This option should be used for payments being made towards a specific bill.
- **Account Number:** This option should be used for payments being made towards present or future tax periods.
ACH/Electronic Check Payment

Select the correct bank account type to ensure payment is processed.

Complete bank information.

Verify that payment information is correct.

If payment is correct, click “Sign and Submit”.
Payment Schedule Confirmation
Your payment has been scheduled! You will receive an email when the payment is processed. Please print a copy of this receipt for your records.

Payment Details
Tax Account Number: 000123456
Payment ID: 1711110
Payment Date: 09/11/2019

Account Holder Details
test
501 high st
Frankfort, KY 40601

Payment Method | Description | Payment Amount
-- | -- | --
ACH | KY Dept of Revenue Tax Payment for Tax Type 002 - Employer’s Withholding Tax , Tax Period 12/31/2018 | 1.00

Click here to schedule another payment
Successful Payment Confirmation Email

This is to confirm that your electronic payment of $____ for Tax Account number _____ Tax Type '010 - Sales And Use Tax' for Tax Period _____ has been approved. Your confirmation number is ______. If you have any questions concerning your payment, please call (502) 564-4581. Please print this page and save it for future reference.

By clicking "Pay," I certify that: the Routing and Account numbers are correct; and, I have contacted my financial institution and authorized Kentucky.gov’s originating bank, First Premier Bank (ODFI ID #1522077381) and JP Morgan Chase (ODFI ID #9006402001), to debit my account; and, should the ACH Debit transaction be returned by the bank as not payable, I am responsible for any fees or penalties assessed by any financial institution and the Department of Revenue.

This message may contain sensitive or confidential information and is for the exclusive use of the intended recipient(s). If you are not the intended recipient(s), please note that any form of distribution, copying, forwarding or use of this communication or the information attached to it, is strictly prohibited and may be unlawful. If you have received this communication in error, please return it to the sender indicating that you received it by mistake, delete the email and destroy any copies of it. It should be expressly understood that the KRC cannot guarantee the security of the transmission and assumes no responsibility for intentional or accidental receipt by a third party.

Successful Scheduled ACH Confirmation Email

This is to confirm that your electronic payment of $____ has been captured to be processed on _____. Your payment id is ______. If you have any questions concerning your payment, please call (502) 564-4581.

Please print this page and save it for future reference. This message may contain sensitive or confidential information and is for the exclusive use of the intended recipient(s). If you are not the intended recipient(s), please note that any form of distribution, copying, forwarding or use of this communication or the information attached to it, is strictly prohibited and may be unlawful. If you have received this communication in error, please return it to the sender indicating that you received it by mistake, delete the email and destroy any copies of it. It should be expressly understood that the KRC cannot guarantee the security of the transmission and assumes no responsibility for intentional or accidental receipt by a third party.

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Failed ACH Transaction Email

This is to advise that there was an error with your electronic payment of ______. Please call (502) 564-4581 to set up a new payment.

This message may contain sensitive or confidential information and is for the exclusive use of the intended recipient(s). If you are not the intended recipient(s), please note that any form of distribution, copying, forwarding or use of this communication or the information attached to it, is strictly prohibited and may be unlawful. If you have received this communication in error, please return it to the sender indicating that you received it by mistake, delete the email and destroy any copies of it. It should be expressly understood that the KRC cannot guarantee the security of the transmission and assumes no responsibility for intentional or accidental receipt by a third party.
Credit/Debit Card Payment

Choose the correct card payment type

Complete if the billing information is different from the address provided on demographic screen

Check box to use the primary address as the billing address. If checked, the primary address will be populated on the billing screen.

Message displayed for Credit Card payment type

Click the “Next” button to access the payment screen

The system will show the total for the transaction here

Click “Next”
Verify that payment information is correct

If payment is correct, click “Pay Now” to submit payment

Save Confirmation Number for records

Payment Confirmation can be printed or emailed here

Click here once finished or to schedule another payment
Credit Card Confirmation Email

**Ky Dept. of Revenue Order Receipt**

Your transaction has been submitted! Please print or e-mail a copy of this receipt for your records.

### Confirmation Information

<table>
<thead>
<tr>
<th>Transaction Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment Made</td>
</tr>
<tr>
<td>Payment Method</td>
</tr>
</tbody>
</table>

### Account Holder Details

<table>
<thead>
<tr>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
</tr>
</tbody>
</table>

### Cart Item(s)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
<th>Quantity</th>
<th>Extended Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>KY Dept of Revenue Tax Bill</strong></td>
<td>$10.00</td>
<td>1</td>
<td>$10.00</td>
</tr>
<tr>
<td><strong>Sub Total</strong></td>
<td></td>
<td></td>
<td><strong>$10.00</strong></td>
</tr>
<tr>
<td><strong>Total Amount</strong></td>
<td></td>
<td></td>
<td><strong>$10.28</strong></td>
</tr>
</tbody>
</table>

Kentucky Department of Revenue  
501 High Street  
Frankfort, KY 40601
EEPS will redirect to the CACS for Government Pay Agreement screen if you have a notice in collections. If you do not want to set up an automatic draft pay agreement or already have an established pay agreement at this time, please contact the Division of Collections at 502-564-4921, option 1, to schedule a single ACH payment. You can schedule single credit card and debit card payments towards collection cases; however, debit cards have a 1.5% service fee and credit cards have a 2.75% service fee.

You are redirected to the demographic screen or are unable to submit the payment:
Please ensure that the case, notice, or account number being used is correct. If you have received an individual income tax bill, please use your SSN as the Case number or use the Notice number provided on the bill.
FAQS

How do I cancel a payment?
Please contact the Kentucky Department of Revenue at 502-564-4581.

Why has my payment been cancelled if I didn’t cancel it?
Payments will be cancelled if a debit block has been placed against the bank account. A debit block is typically placed if the Kentucky Department of Revenue has not been authorized to debit the account or if a stop payment has been placed against a previously issued payment.

Who should I contact if I suspect there is a debit block against my bank account?
If this is your first payment to the Kentucky Department of Revenue or you’ve recently switched banks, you may need to contact your financial institution and provide the Kentucky Department of Revenue’s originating IDs:
- ODFI ID #1522077581
- ODFI ID #9006402001
They can also be located at https://revenue.ky.gov/News/Pages/New-Banking-Processes-for-ACH-Payments.aspx.
Once your financial institution has confirmed that the Kentucky Department of Revenue is authorized, send an email to KRCWEBRESPONSEE-PAYMENT@KY.GOV or contact the E-Commerce Branch at 502-546-5370, option 2, to request the debit block be removed.

I attempted to make a payment for my withholding or sales tax account but received a message stating that a payment had already been made for this period. What do I need to do?
Please close the entire web browser and log back into your account. Click on the period that you want to make sure a payment has been made towards. If no payment shows for the selected period, the payment was not processed successfully and can be submitted.